

Event Registration Cancellation Policy

Cancellation of registration

Prior to the event – Full refund	Participants may cancel their registration without penalty up until 30 days prior to the event.
After the event registration deadline – Partial refund	Cancellations received after the event registration deadline will incur a 30% administration fee (including GST).
7 days before, the day of, or after an event – No refund	Cancellations received less than 7 days before, on the day or after an event will not be eligible for a refund.

All cancellations must be made in writing to info@sta.org.au

Transfer of registration

All registrations are transferable to another delegate from the same organisation or STA Member.

Transfers should be made in writing by the registered person to info@sta.org.au. All other registration details will be assigned to the new person unless otherwise specified.

Cancellation of an event by STA

STA reserves the right to alter or cancel, without prior notice, any of the arrangements relating directly or indirectly to an event, for any circumstances beyond the STA's reasonable control. This includes the cancellation of an event itself.

STA's maximum liability is limited to a full refund of the event registration fee. STA accepts no additional liability for travel costs, hotel costs, or any other additional costs incurred.

This cancellation policy was last updated on 14 June 2017.

